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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | | | | | | | | | | **Service Report** | | | | | | | | | | |
| Repair Order (RO) Nr. | | | | | | | **GIS-7** | | | |
| Date of failure | | | | | | | 23.09.2023 | | | |
| Repair Order Open Date | | | | | | | 05.10.2023 | | | |
| **<<Global Industrial Solutions>> LLC, 100097 Tashkent, Uzbekistan, Tel: +998712319238** | | | | | | | | | | | | | | | | | | | | |
| **Report to: Rolf Oerter, Distr. Cust. Support Mgr.** Tel: +49 1761-5807-737 email: [roerter@dgs-mainz.com](mailto:roerter@dgs-mainz.com) | | | | | | | | | | | | | | | | | | | | |
|  | **Customer, Orderer:** | | | | | | | | **Enduser, Owner of vehicle:** | | | | | **Location of repair:** | | | | | | |
| **Name:** | Yutong, Allison Transmission | | | | | | | | TOSHSHAHARTRANSXIZMAT | | | | | Global Industrial Solutions LLC | | | | | | |
| **Street:** | 1320,Marketing Center, No.66 Yuxing Road | | | | | | | | Amir Temur Street, 6 | | | | | Yangi Hayot district, Novaya Tashkentskaya Koltsevaya, 120 | | | | | | |
| **Town:** | Economic Development Zone Zhengzhou, China | | | | | | | | Tashkent, Uzbekistan | | | | | Tashkent, Uzbekistan | | | | | | |
| **ZIP Code** |  | | | | | | | |  | | | | |  | | | | | | |
| **Province:** |  | | | | | | | |  | | | | |  | | | | | | |
| **Contact:** | Yang Wei | | | | | | | |  | | | | |  | | | | | | |
| **Tel.:** |  | | | | | | | | +998981772552 | | | | | +998 71 231 92 38 | | | | | | |
| **Fax:** |  | | | | | | | |  | | | | |  | | | | | | |
| email: | yangweih[@yutong.com](mailto:yangweih@yutong.com) | | | | | | | | info@tashbus.uz | | | | | takhir@global-industrial.uz | | | | | | |
| **Customer Purchase order** | | Per email of 02.10.2023 | | | | | | | **AT0592188** | | | | | **Customer PO Date:** | | | | 02.10.2023 | | |
| **Repairing Outlet (Allison Dealer)** | | | | | | | | | **Global Industrial Solutions** | | | | |  | | | |  | | |
| **Transm. Model:** | | T375 | | | | | | | **PN:** | | |  | | **SN:** | | | | 6511853512 | | |
| **Replacement Transmission:** | |  | | | | | | | **PN:** | | |  | | **SN:** | | | |  | | |
| **TCM, ECU, or Shift Sel.** | |  | | | | | | | **PN 2:** | | |  | | **SN 2:** | | | |  | | |
| **Replacement TCM, ECU, or Shift Sel.** | |  | | | | | | | **Replacement PN 2:** | | |  | | **Replacement SN 2:** | | | |  | | |
| **Non-Allison Part** | |  | | | | | | | **PN 3:** | | |  | | **SN 3:** | | | |  | | |
| **Application:** | | City Bus | | | | | | | **OEM:** | | | Yutong | | **Model:** | | | | ZK6126HG | | |
| **Application Code:** | | BU02 | | | | | | |  | | | | | | | | | | | |
| **vehicle ID #:** | | LZYTMGEF3P1003164 | | | | | | | **Registr.plate** | | | Internal number 08530 | | **Engine:** | | MM5YAP00107 | | | | |
| **In Service Date:** | | **14.04.2023** | | | | | | | **Veh. hours:** | | |  | | **Veh.km** | | 49040 | | | | |
| **Pre Delivery** | | **YES** | |  | **NO** | | **X** | | **Claim Type:** | | |  | | **Field Action # or Activity Indicator** | | | | |  | |
| **Date in Service after last repair, or Date in Service of exchange unit if failed unit was repaired once before, or if failed unit is already a replacement (SWING) Transmission**: | | | | | | | | | | | | | | **Work performed:**  Computer diagnostics  Adaptations | | | | | | |
| **Travel Time:** | | |  | | | | | **Travel km if company car used:** | | | | |  | **PFPN:** | | | | |  | |
| **Labor Last Applied date:** | | | **05.11.2023** | | | | | **Technician’s Name:** | | | | | Mirzakhojaev Faizkhuja | | | | | |  | |
| **AWAARE Complaint Code:** | | OL06 | | | | **AWAARE Failure Code** | | | | | AD05 | | | |  | | | | |  |
| **Diagnostic Codes:** | |  | | | |  | | | | |  | | | |  | | | | |  |

**Complaint:** Oil leakage. Customer could not determinate the source of leakage. Loss of transmission oil.

**Cause:** Oil leakage from Retarder Accumulator. Damaged oil seal inside the accumulator.

**Correction:** R&R Retarder Accumulator. Replaced Accumulator assembly by advice of ATE Europe, Jeroen Nagtzaam. Original accumulator was returned back to Indianapolis through RMA # *CIS Accumulators 11.8.23* . **.** Added4 ltr. TES668 fluid.

**Comment:** Failed Accumulator Assembly was sent back to Indianapolis viaRMA # *CIS Accumulators 11.8.23* .

|  |  |  |  |
| --- | --- | --- | --- |
| Labor Code | Description | Time allowed | Time needed |
| 00096901 | Troubleshooing and diagnostics | 1,0 | 1,0 |
| 00094011 | R&R underfloor-protection-plate and inner floor plates for access to transmission and to retarder accumulator. | 1,0 | 1,0 |
| 00096900 | R&R Retarder Accumulator (0.8), packing failed accumulator for RMA return (0,2) |  | 1,0 |
|  |  |  |  |
| 00096400 | Final Test drive for leak-test | 0,5 | 0,5 |
|  |  |  |  |
|  | Total labor hours |  | 3,5 |

|  |  |  |
| --- | --- | --- |
| Part Number | Part Description | Qty |
| 29563813 | Retarder Accumumulator assembly | 1 |
|  |  |  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Net item type | Net item Description | Gross (incl. VAT) | VAT | Net |
| -F- | Sending via FEDEX of used Accumulator-retarder to Indianapolis (Rolf, from No2 to No7) | 214,30 |  | 214,30 |
| -M- | 4 Liters TES668 fluid | 4x15,00 € |  |  |
|  |  |  |  |  |
|  |  |  |  |  |